



# End of Sale Notice

**Notification Date:** 01-Apr-2017

**Revision Date:** 29-March - 2017

**Effective Date:** 15-Apr-2017

**Subject:** AvayaLive.com shut down and AvayaLive Video End of Sale via the portal  
[www.avayalive.com](http://www.avayalive.com)

**Theatre/Region:** US

## Revision History

Revision Date	Reason for change
29-March - 2017	Created

## Summary

Effective Apr. 15 2017 Avaya is no longer going to accept AvayaLive Video new orders via the [www.avayalive.com](http://www.avayalive.com) portal. Avaya will continue to accept new orders via partners in US and other relevant countries. The service will continue for existing users, as well as customer support service.

To connect to a partner for making a new order, or for any question please email:  
[ALV@avaya.com](mailto:ALV@avaya.com)

## Discontinued Order Codes and Migration Strategy

Discontinued Codes	Description
370561	AVLIVE VIDEO MTG ROOM RTD 1YAN
340153	AVLIVE VIDEO RIGHT TO DISCOUNT
381408	AV LIVE VIDEO QUARTERLY
381407	AV LIVE VIDEO 1X PREPAID
381406	AV LIVE VIDEO MONTHLY
370560	AVLIVE VIDEO MTG ROOM RTD 1YMO
381405	AV LIVE VIDEO ANNUAL PREPAID

**System Expansion post-End of Sale**



New system sales via the [www.avayalive.com](http://www.avayalive.com) portal will end on the date indicated, however, you can continue enjoying AvayaLive Video by ordering via one of our authorized partners.

### Migration Strategy

To find the right partner to place new order please email [ALV@avaya.com](mailto:ALV@avaya.com)

### Schedule

End of Sale Date (last day to order new systems)	15-Apr-2017
Last day to purchase system expansions	15-Apr-2017
Targeted End of Services Support	N/A

### Service and Warranty

Avaya will continue to honor previously executed enhanced warranty, post-warranty and service contracts in accordance with the terms of those agreements. Additional information concerning Avaya Services can be found on the [Services Offer Information](#) Web site.

Renewals of existing Avaya service contracts covering this product will be available via authorized partners.

### Additional Information

Avaya website:

<http://www.avaya.com>

Avaya End-of-Sale Notices:

<http://support.avaya.com>

Avaya Product Lifecycle Policy:

<https://support.avaya.com/css/P8/documents/100081098>

or

<http://support.avaya.com> >> Policies and Legal >> Warranty & Product Lifecycle >> Avaya Product Lifecycle Policy